

habitat3



TRANSFORMING COUNTRY DOCTORS PRACTICE

A PRIVATE CLOUD SUCCESS STORY

OVERVIEW

In this report, we present the remarkable journey of Country Doctors Practice as they transitioned to a Private Cloud solution. By embracing our secure and reliable cloud-based server, the practice gained unparalleled access to their patient database, practice management tools, and clinical software.

This transformation has empowered the dedicated team to allocate more time and attention to delivering exceptional care to their patients.



Introduction

Learn about the background of Country Doctors Practice and the expertise of Dr. Michael Ifesanwo, the founder of the practice.



Challenges

Explore the specific challenges faced by Dr. Ifesanwo and his team, including the need for reliable and secure access to patient data, and the limitations of local IT support in a regional location.



Solution

Delve into the details of the innovative solution implemented, collaboration between clinics and the creation of a Private Cloud server in a secure environment.



Client Outcome

Understand the positive outcomes achieved by Country Doctors Practice.



Conclusion

Emphasizing the efficient server support structure and the ability of medical officers to enhance their own practices with advanced technology.

INTRODUCTION

Located in the serene regional town of Ipswich, west of Brisbane, Country Doctors Practice was established by Dr. Michael Ifesanwo, a seasoned clinician with over 18 years of experience.



Dr. Ifesanwo underwent primary training in Nigeria, where he practiced **general medicine** before migrating to South Africa to pursue his family medicine training.

In 2009, he relocated to Australia with his family and worked at Ipswich Hospital before eventually settling in Laidley, where he served as a general practitioner and senior **medical officer at Laidley Hospital**. He is recognized as a fellow of the Royal Australian College of General Practitioners and the Skin Cancer College of Australasia.

The Challenges

Dr. Ifesanwo and his team faced the pressing need for reliable and efficient access to their comprehensive patient data.

Their primary concern was **ensuring the security and backup of this critical information**. With a diverse staff of nine, comprising doctors, nurses, and administrative personnel, it was crucial for each team member to access specific data at different times to provide the highest standard of patient care.

Additionally, being situated in a regional location limited their options for local IT support and hardware suppliers. Consequently, minimizing downtime and eliminating delays in obtaining necessary parts or services were of paramount importance.

SOLUTION

To address these challenges, our team collaborated closely with the clinic to comprehensively understand their unique requirements. Leveraging our expertise and past experiences, we devised a tailored solution that perfectly suited their needs.



By deploying a Private Cloud server within a secure AWS hosting environment, we ensured the utmost security and reliability. We seamlessly integrated their software ecosystem, including practice management tools,

pathology downloaders, and MS Office suite. With meticulous attention to detail, we successfully migrated their database and files to the new Private Cloud server via a secure connection. By 8 am the following morning, we guided the staff through the process of logging into the new server and accessing their practice management software.



Habitat3 connects you with AWS

We offer small businesses and start-ups a way to leverage the awesome power of AWS to build resilient, secure, high performing and cost optimised hosting environments.



We work with the business and their developers to build, support, secure and optimise your AWS environments and hosting workloads.

Our AWS partner status means we are certified by AWS to provide you with the most appropriate services and assist you on your cloud transformation journey.

CLIENT OUTCOME

The transformation has had a profound impact on the Country Doctors Practice team. They can now focus wholeheartedly on their primary objective: **providing exceptional care to their patients**. With the assurance of fast and reliable access to patient data, they have gained confidence in delivering high-quality care. The sensitive patient information is safeguarded within the secure AWS data center in Sydney, managed by Habitat3, instilling a sense of trust and peace of mind.

Dr. Ifesanwo, in particular, now enjoys an efficient server support structure as both AWS and Windows environments are fully supported by Habitat3. This enables him to focus on his clinical responsibilities, knowing that his practice's IT infrastructure is in capable hands.

Conclusion

The successful transition of Country Doctors Practice to a Private Cloud solution marks a significant milestone in their journey. The seamless integration of secure server infrastructure, coupled with reliable access to patient data and software tools, has revolutionized their practice management. Driven by the passion to deliver outstanding care, the dedicated team can now maximize their impact, knowing that their IT needs are efficiently managed. As medical officers, let us embrace such technological advancements to enhance our own practices and elevate the quality of healthcare we provide to our patients.



“We are really happy with the service provided by Habitat3”

We can access our patient data quickly whenever we need it and the various accreditations held by AWS give us the peace of mind that the data is stored securely here in Australia.”

-Dr Ifesanwo

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